Richards and Associates

205 Lake Hamilton Blvd. Winter Haven, Florida 33881

March 31,1998

Mr. Jeff Davidson, MBA, CMC Breathing Space Institute 2417 Honeysuckle Road, # 2A Chapel Hill, N.C. 27514-6819

Dear Jeff,

Well, I finally made it back to the States after and additional 15 days in India and Nepal and had a chance to write you and tell how much I enjoyed your lectures on the Princess Cruise.

My wife and I especially enjoyed the one about handling paper - I think we're pack rats at heart, but no more !! We have unloaded a bunch of stuff - stopped a couple of magazine subscriptions, and canceled one of three newspapers.

I have made a copy of your 10 Commandments of Deskmanship and am trying to put it into daily use. Have not accomplished that yet, but I'm headed in the right direction. The little that we have done to date has made a big difference.

Thank much.

Sincerely

William D. Richards